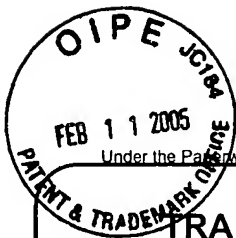


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PTO/SB/21 (09-04)

Approved for use through 07/31/2006. OMB 0651-0031

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TRANSMITTAL FORM <small>(to be used for all correspondence after initial filing)</small>	Application Number	10/755,790	
	Filing Date	01/12/2004	
	First Named Inventor	Thomas P. Bishop	
	Art Unit	2123	
	Examiner Name	Unknown	
Total Number of Pages in This Submission	6	Attorney Docket Number	VIE01180

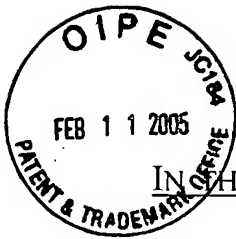
ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input checked="" type="checkbox"/> Information Disclosure Statement <small><i>copies of four (4) cited non-patent references</i></small> <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ <small>Incomplete Application</small> <input type="checkbox"/> Reply to Missing Parts <small>under 37 CFR 1.52 or 1.53</small>	<input type="checkbox"/> Drawing(s) Replacement Sheets 1, 6 <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a <small>Provisional Application</small> <input type="checkbox"/> Power of Attorney, Revocation <small>Change of Correspondence Address</small> <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board <small>of Appeals and Interferences</small> <input type="checkbox"/> Appeal Communication to TC <small>(Appeal Notice, Brief, Reply Brief)</small> <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify <small>below):</small>
Remarks CUSTOMER NO.: 34456		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	TOLER, LARSON & ABEL, LLP		
Signature	<i>George R Meyer</i>		
Printed name	George R. Meyer		
Date	2/9/2005	Reg. No.	35,284

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Thomas P. Bishop, et al.

Title: METHODS AND SYSTEMS FOR ESTIMATING USAGE OF COMPONENTS FOR
DIFFERENT TRANSACTION TYPES

Application No.: 10/755,790

Filed: 01/12/2004

Examiner: Unknown

Group Art Unit: 2123

Atty. Docket No.: VIEO1180

Confirmation No.: 9369

COMMISSIONER FOR PATENTS
PO Box 1450
Alexandria, VA 22313-1450

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Dear Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the undersigned is providing the patents, publications, applications or other information identified in the attached:

- ☒ Form(s) PTO/SB/08A and/or PTO/SB/08B or PTO/1449
☐ Other: n/a

to the Examiner's attention in the above-identified application. Citation of such information shall not be construed as:

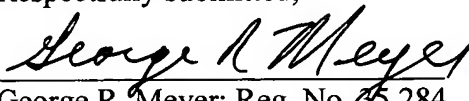
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3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

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<u>Laura H. Andre</u> Typed or Printed Name	<u>[Signature]</u> Signature

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2/9/2005
Date

Respectfully submitted,


George R. Meyer; Reg. No. 35,284
Attorney for Applicants
TOLER, LARSON & ABEL, L.L.P.
5000 Plaza on the Lake, Suite 265
Austin, Texas 78746
(512) 327-5515 (phone)
(512) 327-5452 (fax)



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Substitute for form 1449/5

(Use as many sheets as necessary)

Sheet	1	of	3
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Complete if Known

Application Number	10/755,790
Filing Date	01/12/2004
First Named Inventor	Thomas P. Bishop
Art Unit	2123
Examiner Name	Unknown
Attorney Docket Number	VIE01180

U. S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	r ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)	MM-DD-YYYY			
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	UU					
	VV					
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Substitute for form 1449/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>				Complete if Known	
				Application Number	10/755,790
				Filing Date	01/12/2004
				First Named Inventor	Thomas P. Bishop
				Art Unit	2123
				Examiner Name	Unknown
Sheet	2	of	3	Attorney Docket Number	VIEO1180

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	BA	"Delivering True Application Quality of Service," Part I of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 14 pp.	
	BC	"The End of Systems Management as We Know It," Part II of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 15 pp.	
	BD	"The New Rules for Adaptive Application Infrastructure Management," Part III of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 16 pp.	
	BE	"The Essential Role of an Appliance in Managing Application Quality of Service," Part IV of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 28 pp.	
	BF	U.S. Patent Application No. 10/746,806, filed 12/24/2003, (Attorney Docket No. VIEO1190)	
	BG	U.S. Patent Application No. 10/761,909, filed 01/21/2004, (Attorney Docket No. VIEO1200)	
	BH	U.S. Patent Application No. 10/803,155, filed 03/17/2004, (Attorney Docket No. VIEO1290)	
	BI	U.S. Patent Application No. 10/826,719, filed 04/16/2004, (Attorney Docket No. VIEO1220)	
	BJ	U.S. Patent Application No. 10/826,777, filed 04/16/2004, (Attorney Docket No. VIEO1230)	
	BK	U.S. Patent Application No. 10/880,212, filed 06/29/2004, (Attorney Docket No. VIEO1300)	

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¹ Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached. This collection of information is required by 37 CFR 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT***(Use as many sheets as necessary)***Complete if Known**

Application Number	10/755,790
Filing Date	01/12/2004
First Named Inventor	Thomas P. Bishop
Art Unit	2123
Examiner Name	Unknown
Attorney Docket Number	VIEO1180

Sheet 3 of 3

NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	BL	U.S. Patent Application No. 10/881,078, filed 06/30/2004, (Attorney Docket No. VIEO1310)	
	BM	U.S. Patent Application No. 10/885,216, filed 07/06/2004, (Attorney Docket No. VIEO1240)	
	BN	U.S. Patent Application No. 10/889,570, filed 07/12/2004, (Attorney Docket No. VIEO1250)	
	BO	U.S. Patent Application No. 10/889,569, filed 07/12/2004, (Attorney Docket No. VIEO1320)	
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	BR		
	BS		
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